COVID-19 IMPACT AND IMPLEMENTATION SURVEY
EXECUTIVE SUMMARY

PERCENT OF RESPONDENTS THAT PERCEIVE THE MEDICAL IMPLICATIONS OF THE CORONAVIRUS TO BE A MODERATE OR MAJOR ISSUE

Mild issue. It will spread to most areas, though it will quickly pass (similar to influenza).

Moderate issue. It will spread country-wide and will cause a significant amount of sickness and death.

Major issue. A high portion of our country’s population will be infected, causing major disruptions and strains on our healthcare system and economy.

WHAT IS YOUR CURRENT OPINION ABOUT THE CORONAVIRUS, IN TERMS OF ITS MEDICAL IMPLICATIONS?

23% Mild issue. It will spread to most areas, though it will quickly pass (similar to influenza).

37% Moderate issue. It will spread country-wide and will cause a significant amount of sickness and death.

39% Major issue. A high portion of our country’s population will be infected, causing major disruptions and strains on our healthcare system and economy.

In terms of medical implications, 1.3% of respondents feel the coronavirus will not be a real issue.

About the COVID-19 Impact & Implementation Survey:

Results are based on data collected between Monday, March 16 at 11:00 am (Eastern) and midnight on Wednesday, March 18. Industry Insights compiled the information to help ASCE assess their members’ perceptions, impact, and action plans related to COVID-19. Links to an online questionnaire were distributed to members. A total of 1,159 respondents participated in the survey. Confidence intervals can change, depending on the aggregate’s sample size and the response variance, though the overall survey portion of this research has a standard error of +/- 3.0% at a 95% level of confidence.

The COVID-19 Impact & Implementation Survey was compiled, tabulated and analyzed by Industry Insights Inc. (www.industryinsights.com), an independent research firm based in Columbus, OH.

Survey Contact: Scott Hackworth shackworth@industryinsights.com

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Impact:

More than 70% of respondents expect the medical implications of Covid-19 to be moderate or worse, with the impact lasting 2 to 3 months. Perceptions about the true medical impact vary by region.

Smaller companies are most likely to have viability concerns, with nearly one-third of those with 5 to 19 employees questioning whether they can remain in operation after the crisis.

Action Steps:

Nearly all companies have taken some new actions due to the coronavirus. Most have canceled large events, implemented social distancing and increased the usage of hand sanitizer.

More than half of companies have instituted at least a partial work from home mandate. The percentage varies significantly by company size. Just 14% of companies with 1 to 4 employees have begun working from home. However, 72% of companies with 500+ employees are working from home more because of the virus.
Which of the following is a new action your organization has put in place due to COVID-19?

- Canceled all large group activities: 81%
- Employee distancing (physical): 69%
- Hand sanitizer (increased availability): 63%
- Flexible work scheduling: 60%
- Posted reminders about proper hygiene: 55%
- Work from home (partial mandate): 54%
- Canceled all in-person meetings: 51%
- Daily office cleanings/sanitization: 50%
- Travel ban (International): 48%
- Travel ban (Domestic): 42%

Organizations with Formal Disaster Plans in Place by Company Size

- 1 to 4 Employees: 27%
- 5 to 19 Employees: 39%
- 20 to 49 Employees: 42%
- 50 to 99 Employees: 52%
- 100 to 499 Employees: 43%
- 500+ Employees: 62%

Scenarios in Which Companies Have a Formal Plan

- Major employee absenteeism: 23%
- Prioritizing customers: 20%
- Extended sick pay: 20%
- Suspending operations: 16%
- Identifying alternative suppliers: 8%

Formal Disaster Plans:

Nearly half of all companies do not have a formal plan in place for handling common disaster scenarios. As expected, the largest companies are most likely to have disaster plans (62%), while the smallest companies are much less likely to have created any formal plans.
About Industry Insights, Inc:

Industry Insights is a research and data analytics firm that has been serving the research needs of trade and professional associations, dealer organizations and other affiliated groups since 1980. The firm specializes in providing high-quality research services that assist such organizations in better fulfilling the informational and educational needs of their members.

As a group of CPAs, Statisticians, and IT professionals with decades of experience in providing survey research solutions for trade and professional associations, Industry Insights excels in defining methods and tools that provide relevant and user-friendly information for each client. Industry Insights serves as an objective third party and ensures the confidentiality of respondents’ data. Industry Insights welcomes questions about this survey. We may also be able to put you in contact with client contacts who could more specifically provide details and context regarding their members’ strategies.

Survey Contact:
Scott A. Hackworth, CPA
Senior Vice President
Industry Insights, Inc.
6235 Emerald Parkway | Dublin, OH 43016
614.389.2100, ext 105
shackworth@industryinsights.com
www.industryinsights.com